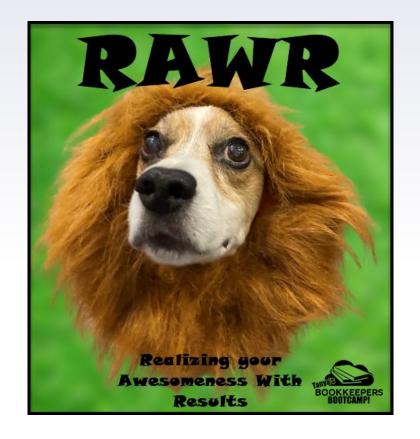
## We can all RAWR







#### HELLO I am Tanya Hilts, CBP

I am here because I am passionate about our industry and education.

You can find me at @tanyasbootcamp











- Intuit Global Firm of the Future 2018
- Named as a Insightful Accountant Top 100 ProAdvisor, 2018, 2019, 2020, 2021 - Top Canadian ProAdvisor 2020
- Founder Cloud Business Services & Tanya's Bookkeepers Bootcamp
- Level 5 Certified Advisor MentorPlus, AIA
- Member, Intuit Trainer/Writer Network
- Director, CPB Canada

#### **About Me**





# Today's call is brought to you by:





Knowledge is power, and it can help you overcome any fear of the unexpected. When you learn, you gain more awareness through the process, and you know what pitfalls to look for as you get ready to transition to the next level.



#### What is the secret to being able to RAWR?





### Knowing.. Who, What, Where, Why, When & How



#### Who?

#### You!!!!





#### What?

#### Team Culture





#### Where?

# Your Clients/Team BOOKKEEPER'S BOOKKEEPER'S



## Why?

- Smaller office and not so corporate seems to be more personal - makes work more enjoyable.
- You want to help the clients, who wants to spend days with toxic clients
- Remote team how to include for buy in
- Toxic clients and team members ruin it for everyone





#### When?

#### Constantly





#### How?

- Be inclusive
- Be honest
- Be respectful
- Be empathetic
- Encourage an environment you want to work in



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#### THANKS!

#### **Any questions?**

You can find me at:

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